Change is Coming!

Your Flexible Spending Account (FSA) and Dependent Care FSA will soon be transitioning to a new and enhanced system administered by ConnectYourCare, a leader in FSA administration. Your FSA will still offer the same tax-savings benefits, but with ConnectYourCare as our administrator, you will enjoy many additional conveniences.

Over the coming weeks, we will provide more information. Below are answers to your immediate questions.
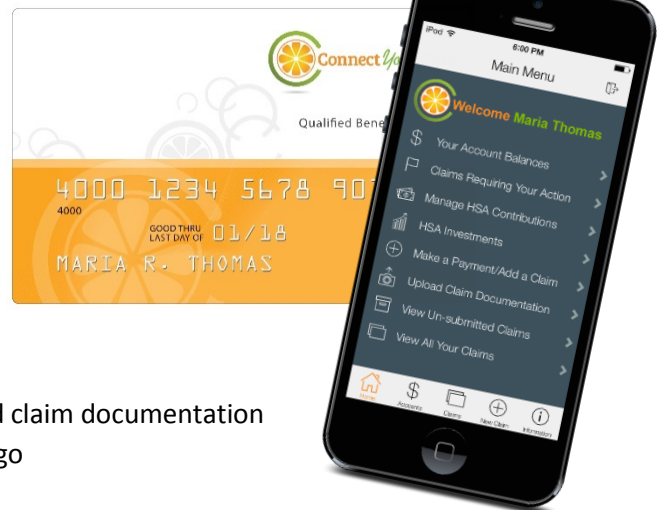
Why is our FSA administration changing?
ConnectYourCare offers many advanced FSA features. It makes sense to switch to the administrator that offers you the most conveniences and benefits.

What will I get with a ConnectYourCare FSA?
In addition to the ability to pay for eligible expenses with pre-tax dollars, a ConnectYourCare FSA also offers:

- Payment card to pay for qualified Health Care FSA expenses
- Daily claims processing
- No minimum claim amount
- Online access to account balance, claims and account information
- Direct deposit for claims reimbursement
- Reduced need to submit receipts
- Mobile app to easily access your account and upload claim documentation
- Text message alerts for account information on the go
- Customer service available 24/7

How does the payment card work?
The payment card is like a debit card, and it allows you to easily access your health care funds. At many retailers, your eligible health care expenses will be auto-substantiated, reducing the need for you to submit receipts. You may still have to submit receipts for some of your purchases, so you will need to keep your receipts.

When do I get my payment card?
Your payment card will be mailed to your house during the transition period.

Do I need to do anything?
No, we'll do all the work for you. The only thing you need to do is remember to begin using ConnectYourCare beginning DATE. As of DATE, you will submit all FSA claims to ConnectYourCare. We'll send you more information in the coming weeks.

Questions?

Watch this short video for more information.

ConnectYourCare.com/FSAvideo