

Information Sought	Contact Person	Position Title
Cost of Attending	Mary Anne Stano	Interim Director, Financial Aid
Financial Aid application requirements	Mary Anne Stano	Interim Director, Financial Aid
Financial Aid availability	Mary Anne Stano	Interim Director, Financial Aid
Financial Aid distribution methods	Mary Anne Stano	Interim Director, Financial Aid
Financial Aid - student rights and responsibilities	Mary Anne Stano	Interim Director, Financial Aid
Refund Policy	Mike Mansfield	Director, Financial Operations & Procurement
Terms and Conditions of Loans	Mary Anne Stano	Interim Director, Financial Aid
Return of Grant or Loan Assistance	Mary Anne Stano	Interim Director, Financial Aid
Loan Repayment Information	Mary Anne Stano	Interim Director, Financial Aid
Withdrawal Policy	Rita Steiner	Director, Records
Family Educational Rights and Privacy Act (FERPA)	Rita Steiner	Director, Records
Academic Program - current degree programs	Rita Steiner	Director, Records
Academic Program - academic spaces	Helen Schneider	Associate Vice President, Facilities and Campus Services
Academic Program - faculty	Cindy Moore	Associate VP for Undergraduate Academic Affairs and Student Development
Academic Program - plans for improvement	Cheryl Moore-Thomas	Associate Vice President for Graduate Academic Affairs and Diversity
Accreditation	John McKiernan	Assistant Vice President Office of the President, President's Office
Approval and Licensing Information	Rita Steiner	Director, Records
Campus Crime Report	Joan Flynn	Associate Vice President for External Affairs, VP Special Asst. to President
Copyright Infringement	Helen Schneider	Associate Vice President, Facilities and Campus Services
Disability Services	Marcia Wiedefeld	Director, Disability Support Services
Fire Safety Report	Joan Flynn	Associate Vice President for Graduate Academic Affairs and Diversity
Graduation/Completion Rates	Nicole Jacobs	Director, Institutional Research

Information Sought	Contact Person	Position Title
Postgraduation Employment Information	James Dickinson	Associate Vice President for Career Services, The Career Center
Postgraduation Graduate and Professional Education	James Dickinson	Associate Vice President for Career Services, The Career Center
Retention Rates	Nicole Jacobs	Director, Institutional Research
Student Body Diversity	Nicole Jacobs	Director, Institutional Research
Study Abroad	André Colombat	Dean of International Programs
Unauthorized Peer-to-Peer File sharing	Randall Saba	Interim Assistant CIO for Technology Services
Vaccination Policies	Stephanie Regenold	Director, Student Health and Education Services