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| **Information Sought** | **Contact Person** | **Position Title** |
| Cost of Attending | Deanna Cyran | Director, Financial Aid |
| Financial Aid application requirements | Deanna Cyran | Director, Financial Aid |
| Financial Aid availability | Deanna Cyran | Director, Financial Aid |
| Financial Aid distribution methods | Deanna Cyran | Director, Financial Aid |
| Financial Aid ‐ student rights and responsibilities | Deanna Cyran | Director, Financial Aid |
| Refund Policy | David Alexander | Student and Director and Financial Services |
| Terms and Conditions of Loans | Deanna Cyran | Director, Financial Aid |
| Return of Grant or Loan Assistance | Deanna Cyran | Director, Financial Aid |
| Loan Repayment Information | Deanna Cyran | Director, Financial Aid |
| Withdrawal Policy | Deborah Miller | Director, Registrar |
| Family Educational Rights and Privacy Act  (FERPA) | Deborah Miller | Director, Registrar |
| Academic Program ‐ current degree  programs | Deborah Miller | Director, Registrar |
| Academic Program ‐ academic spaces | Helen Schneider | Associate Vice President, Facilities  and Risk Management |
| Academic Program ‐ programs, facilities, and faculty | Lisa Oberbroeckling  Beth Kotchick | Associate VP for Undergraduate Academic Affairs  Associate Vice President for Graduate Academic Affairs |
| Academic Program ‐ plans for  improvement | Lisa Oberbroeckling | Associate VP for Undergraduate Academic Affairs |
| Accreditation | Tracey Frey | Assistant Vice President for Institutional Effectiveness and Academic Assessment |
| Approval and Licensing Information | Deborah Miller | Director, Registrar |
| Campus Crime Report | Helen Schneider | Associate Vice President for Facilities and Risk Management |
| Copyright Infringement | Tiffany Akers | Director of Contracts and Risk Management |
| Disability Services | Marcia Wiedefeld | Director, Disability and Accessibility Services |
| Fire Safety Report | Thomas Hettleman | Director Environmental Health and Safety |
| Graduation/Completion Rates | Nicole Jacobs | Director, Institutional Research |

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| **Information Sought** | **Contact Person** | **Position Title** |
| Postgraduation Employment Information | Christina Spearman | Assistant Vice President for Career Services |
| Postgraduation, Graduate and  Professional Education | Christina Spearman | Assistant Vice President for Career Services |
| Retention Rates | Nicole Jacobs | Director, Institutional Research |
| Student Body Diversity | Nicole Jacobs | Director, Institutional Research |
| Study Abroad | Jack Hobson | Dean of International Programs |
| Unauthorized Peer‐to‐Peer File sharing | Robert Smith | CIO & Associate Vice President of Technology Services |
| Vaccination Policies | Julie Sanz | Director, Student Health and  Education Services |

Last updated 9/27/25